

Getting online



Connecting to Optify broadband is easy.
This quick guide will show you how.

1 Choose how you want to connect to Optify:



Connect with an
Ethernet cable
Plug into the router



Connect to the
'Optify' Wi-Fi network

2 Register
your details


3 Log in
to get online



Please note: To get the best performance, we recommend using a cable to connect to the socket. If you're using Wi-Fi outside your room, we can't guarantee you'll get a consistent speed at all times of the day. Network performance will depend upon the number of concurrent users, your equipment and the distance to the access point.

Please ensure that your computer has up-to-date antivirus and firewall software while using Optify.

We're here to help 24/7

 0333 308 0000[†]

 care@optify.net

 twitter.com/optifycare

 fb.me/optifycare

Manage your account and get online help at:
myaccount.optifyyourworld.com

Optify features

-  Easy setup
-  Unlimited data
-  Connect multiple devices
-  Wi-Fi on the go

[†]Calls are charged the same as a national rate call to an 01 or 02 number and will use any inclusive minutes you have with your mobile provider. An acceptable use policy is used to help prevent abuse of the service and consequent negative impact on other users – you will need to agree to this during registration. Any data rates we quote are maxima based on our technology, and yours, working at optimum speeds. In practice, factors like the performance of individual web sites, the amount of traffic accessing them, and content caching will cause speeds to vary. The number of concurrent users, distance between your computer to an access point, wall and computer positioning, nearby use of cordless phones, mobile phones, microwaves, and other factors can play a part in degrading or interrupting wireless signals.