

Quick Start Guide

Connecting to eduroam

What is eduroam?

The eduroam wireless network service is the primary Wi-Fi access for all Bucks staff and students. It can also be used by visitors from other participating institutions.

To connect:

1. Go to the eduroam web site <https://cat.eduroam.org>
2. Select '**Click here to download your eduroam installer**'
3. Select **Bucks New University** (you may need to search from the list of institution names)
4. Select the installer appropriate to your device
5. If prompted enter your Bucks New University email, for example:
12345678@bucks.ac.uk for students and FirstName.LastName@bucks.ac.uk for staff and then your account password
6. Accept the certificate when prompted

You should only need to authenticate to eduroam once using your Bucks username and password, after that you'll automatically connect.

You will need to repeat these steps if you change your password.

Note: Android users can download the eduroam configuration app from the [Google Play Store](#) and Apple users can download from [Apple Apps store](#).

If you have trouble connecting:

1. Go to Wi-Fi settings on your device
2. Select the Wi-Fi network 'eduroam'
3. Enter your Bucks username followed by @bucks.ac.uk (for example: 12345678@bucks.ac.uk)
4. Enter your University password
5. Accept the certificate when prompted

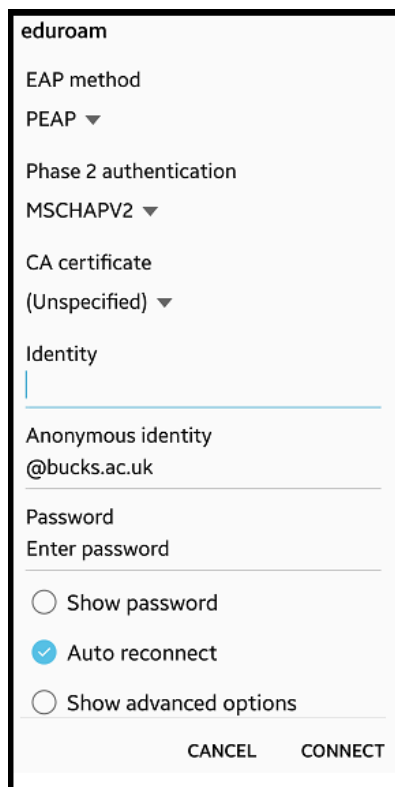
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If the previous instructions do not connect you to eduroam, please use the steps in the below to connect. Here are instructions on how to connect to eduroam on the most common devices: Android and iOS

Android



Go to settings, from the WiFi network list tap **eduroam**.

Choose the following options:

EAP method: PEAP or TTLS

Phase 2 authentication: MSCHAPV2

CA certificate: Unspecified (If there is an option to choose, this should be Do Not Validate)

Identity is your Bucks email address.

For students: StudentID@bucks.ac.uk (e.g. 23456789@bucks.ac.uk)

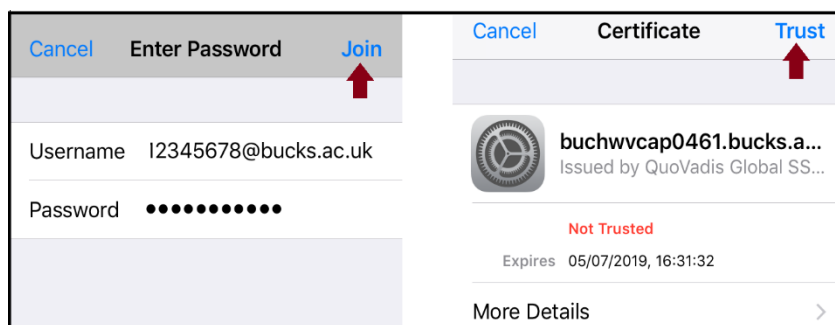
For staff: FirstName.LastName@bucks.ac.uk (e.g. Joe.Bloggs@bucks.ac.uk)

Anonymous Identity is @bucks.ac.uk

Password is your University account password.

Tap **Connect** when finished.

iOS



Enter **Username** and **Password** (examples above), then tap **Join**.

Tap **Trust** when prompted to connect to eduroam.